

Ulster County Area Transit Passenger Survey

UCAT is currently looking at ways to improve transit services for our customers. Please help us enhance our service, by answering all of the following questions. When completed, please return to the driver.

1 On which route did you receive this survey form? _____

2 Can you suggest improvements to an existing route? _____

3 Where did you get on the bus? _____

4 Where are you getting off the bus? _____

5 When you got on the bus where were you coming from?

_____ Work _____ School
_____ Home _____ Other
_____ Shopping

6 What time did you get on the bus? _____ Time _____ AM _____ PM

7 Will you transfer to another bus to complete this trip? _____ YES _____ NO

8 Where are you going?

_____ Work _____ School
_____ Home _____ Other
_____ Shopping

9 How many days do you usually ride the bus? _____

10 How many times do you ride the bus each day? _____

11 How do you pay your fare? (circle one) Cash Bus Pass Agency

12 Currently 11% of the cost of a route transit trip is paid by the riders, while 89% is subsidized by taxpayers. UCAT is considering a base fare increase from \$0.75 to \$1.00. Your input is welcome. _____

13 What days do you ride the bus?

____ Mon ____ Tues ____ Wed ____ Thur ____ Fri ____ Sat ____ Sun

14 What is your age group?

_____ Under 18 _____ 35 to 44
_____ 18 to 24 _____ 45 to 54
_____ 25 to 34 _____ 55 and Over

Please continue on back side.

15 What is your current employment status?

Employed FT Homemaker Unemployed, looking for work
 Employed PT Retired

16 Are you a college student? Yes No Where? _____

17 What is your yearly household income? (Please circle one)

| | | |
|---|---|---|
| <input type="checkbox"/> less than \$10,000 | <input type="checkbox"/> \$20,000 to \$24,999 | <input type="checkbox"/> \$50,000 to \$74,999 |
| <input type="checkbox"/> \$10,000 to \$14,999 | <input type="checkbox"/> \$25,000 to \$39,999 | <input type="checkbox"/> \$75,000 or over |
| <input type="checkbox"/> \$15,000 to \$19,999 | <input type="checkbox"/> \$40,000 to \$49,000 | |

Comments: _____

Thank you for your participation.

Survey may also be mailed back to:

Robert DiBella, Director, UCAT, 1 Danny Circle, Kingston, NY 12401
Any questions please feel free to call Robert DiBella at 845-340-3335